Oracle® Retail Customer Engagement Cloud Service (Relate)
Release Notes
Release 11.1

October 2014

ORACLE®

Oracle® Retail Customer Engagement Cloud Service (Relate), Release Notes, Release 11.1

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Release overview

This document contains the release notes for Relate 11.1. These release notes cover new features and enhancements for this version, and the resolved issues that were identified in previous versions.

	The rebranding for the latest version of this documentation set is in development as part of post MICROS acquisition activities. References to former MICROS product names may exist throughout this existing documentation set.

Features

This section includes brief summaries of some of the more significant enhancements and new features for Relate 11.1.

Action menus in the Card Definition pages now include refresh options

After making a change to a Card Definition, the changes can now be viewed by selecting a Refresh option in the Actions menu for the Card Definition page, and the Card Definitions list page.

Customer eligibility processing configuration

Relate now includes a configuration to identify a loyalty cardholder when evaluating segment eligibility rules.

Deal distributor

Relate can now generate deal files for exporting deals to Xstore. These deal files can be imported into Xadmin, allowing Xstore to download the files and import the deals.

Configuration to display or hide the Intended Industry setting

Relate can now be configured, when creating a Deal, to either display the Intended Industry setting for the Deal, or hide the setting and use a default value for all Deals.

License keys no longer required for Relate modules

License controls, as implemented in release 11.0, have been removed to align with newly adopted policy guidelines.

Certified platforms

The Relate 11.1 release is supported on the following platforms:

Application Server Operating System

- Windows Server 2008 R2 SP1 running a 64-bit Java Virtual Machine

- OpenSuse version 12.3

Database Server Software
- MS SQL Server 2012 SP1 (running on Windows Server 2008 R2 SP1)
- Oracle 11gR2 – Release 11.2.0.2 (running on Windows Server 2012 or OpenSuse 12.3)

Web Browsers
- Internet Explorer 9
- Internet Explorer 10
- Firefox

Issue resolution

The following list summarizes the corrective actions for previously detected issues:

Category	Ref #	Description
Promotion	CRM-1006	Date fields display the month, day, and year.
Web Services	CRM-1032	After changing the intended industry for an item, the item will only have attributes for that intended industry.
User Interface	CRM-1056	Password rules are applied uniformly.
Web Services	CRM-1064	The addOrUpdateItem WSDL message keeps the previously defined intended industry for an item if no intended industry is included in a message.
Promotion	CRM-1116	Intended industry flag included for deal objects in the promotion export file.
XML API	CRM-1117	All tender card activities include the franchise ID.
Promotion	CRM-1155	The Promotion List page has been enhanced to maintain performance levels through high volumes of active promotions.
Promotion	CRM-1176	When editing a promotion after it has been saved or exported, values for boolean attributes are saved as "True" or "False".
Web Services	CRM-1181	The getCustomerCardsInquiryData WSDL method stores one inquiry activity per account in the database.
Web Services	CRM-1184	When retrieving customer transaction history, Relate uses security group settings rather than franchisee permissions.

Known issues

For a list of the known issues in this version of Relate, please contact your project manager.

Roles and configurations

The following list summarizes new User Roles and Conflate configurations that will affect the Relate user. This list is not intended to be comprehensive.

Role/Configuration	Description
New Configurations	
Intended Industry Prompt Option	Determines whether to prompt for an intended industry during Deal creation, or if the intended industry for a Deal should default to a defined value (Merchandise or Culinary).

Documentation

The following documentation for Relate 11.1 will be available on or about the date indicated.

Document Title	Rev #	Release Date	Description
Relate Version 11.1 Release Notes	1.0	October 31, 2014	The Relate Release Notes describe the new features in the release, as well as resolved issues.
Batch Processing and Web Services Guide	1.0	October 31, 2014	The *Relate Batch Processing and Web Services Guide* provides users with information, examples, and guidelines needed to compose both XML request messages and batch file request messages for the Relate application.
Configuration Guide	1.0	October 31, 2014	The *Relate Configuration Guide* provides a description of the Relate configuration tool as well as instructions, requirements, and information concerning the configuration of the Relate application and database. The settings include both those set at the time of installation and those that may be changed at a later date.
Database Dictionary	1.0	October 31, 2014	The *Relate Database Dictionary* provides users with a description of the Relate database tables, fields, relationship diagrams, and default data.
Implementation Guide (Installer Version)	1.0	October 31, 2014	The Installer version of the *Relate Implementation Guide* provides step-by-step instructions, requirements, and information for a typical installation, setup, and configuration of the Relate application using the Relate Installer.
Implementation Guide (Manual Version)	1.0	October 31, 2014	The Manual version of the *Relate Implementation Guide* provides step-by-step instructions, requirements, and information for a typical installation, setup, and configuration of the Relate application with the raw files, rather than through an installer program.

Document Title	Rev #	Release Date	Description
User Guide	1.0	October 31, 2014	The *Relate User Guide* provides the end user instructions/details on how to use the web interfaces to the CRM Server. It aids the user by describing information required to perform an operation, what the information is used for (if necessary), and how different pieces of information interact with each other (if necessary).